

# TEXT-TO-911



**911**  
Call if you can  
**Text**  
if you can't.

<http://www.kansas911.org/services/#textto911>

## Text-to-911

Text-to-911 is the ability to send SMS text messages to your local 911 call center during an emergency. Text-to-911 should *ONLY* be used in an emergency and in circumstances when you cannot safely call 911.

### IMPORTANT FACTS:

- Your phone plan must have a data or text plan to be able to use this service.
- Text in simple words—no slang or abbreviations.
- Messages must be in English at this time if possible, translation for text is not currently available.
- You must provide your location and nature of assistance needed— police, fire or medical.
- You cannot send group messages to 911.
- No pictures, videos, emoticons or emoji's can be accepted at this time.
- Do not end you text call or power off your phone unless the dispatcher advises. 911 centers cannot initiate text messages.
- If text-to-911 has not been implemented in the jurisdiction in which you are located, you will receive a bounce back message advising to place a voice call.

